



RELATÓRIO POR TEMPO DE ATENDIMENTO

Geração : 30/07/2024 07:59:32

Data de início: 01/07/2024 - Data de fim: 31/07/2024

Relatório sintético

Data	Fora de horario	Ocupado	Entrada	Finalizados sem passar por atendimento (BOT)	Atendidos	Atendidos na meta	Tempo médio de espera	Tempo médio de atendimento
02/07/2024	0	0	4	1	3	0	00:45:51	9130
03/07/2024	0	12	27	10	17	2	14:27:09	3764
04/07/2024	0	2	2	0	2	0	16:48:12	118062
05/07/2024	0	2	12	0	12	7	25:47:57	1840
08/07/2024	0	2	3	1	2	0	132:27:47	12
10/07/2024	0	0	2	2	0	0	00:00:00	0
11/07/2024	0	21	52	6	46	22	09:40:29	361345
12/07/2024	0	8	32	1	31	5	22:29:57	2569509
15/07/2024	0	5	10	0	10	3	07:10:32	122836
16/07/2024	0	1	3	0	3	2	11:32:48	3683
17/07/2024	0	7	22	1	20	3	38:55:04	3508502

INHOUSE		iva-atendente-ih	2024070511332570825	JKL	Comercial	05/07/2024 11:33:25	05/07/2024 11:33:43	05/07/2024 11:34:38	3	15	55	73	0	0	0	0	73	Jose	+1945798598940		iphsp@example.com			
INHOUSE		iva-atendente-ih	2024070511344370826	JKL	Comercial	05/07/2024 11:34:43	05/07/2024 11:34:51	05/07/2024 11:39:14	3	5	262	270	0	0	0	0	270	Fran	+5824321645688		9v5dw@example.com			
INHOUSE		iva-atendente-ih	2024070511394370827	Outro	Comercial	05/07/2024 11:39:43	05/07/2024 11:39:49	05/07/2024 11:45:56	3	3	367	373	0	0	0	0	373	Graça	+1732100153943		go0wc@sample.org			
INHOUSE		iva-atendente-ih	2024070511461270828	INFORMAÇÃO	Comercial	05/07/2024 11:46:12	05/07/2024 11:46:21	05/07/2024 11:49:28	2	4	188	194	0	0	0	0	194	Graça	+2003096242695		52kiv@sample.org			
INHOUSE		iva-atendente-ih	2024070511495170829	JKL	Comercial	05/07/2024 11:49:51	05/07/2024 11:50:01	05/07/2024 12:00:33	2	5	634	641	0	0	0	0	641	Alice	+8312601580959		vzuwj@example.com			
INHOUSE		iva-atendente-ih	2024070512004170830	ELOGIO	Comercial	05/07/2024 12:00:41	05/07/2024 12:00:47	05/07/2024 12:01:18	2	2	33	37	0	0	0	0	37	Jose	+4844259792883		u6qmd@sample.org			
INHOUSE		iva-gerente-ih	2024070512012970831	INFORMAÇÃO	Comercial	05/07/2024 12:01:29	05/07/2024 12:05:54	05/07/2024 12:06:00	246	17	8	271	0	0	0	0	271	Jose	+9922715453870		f8dvo@test.com			
INHOUSE		iva-gerente-ih	2024070512061570832	INFORMAÇÃO	Comercial	05/07/2024 12:06:15	05/07/2024 12:12:25	05/07/2024 12:12:30	354	15	6	375	0	0	0	0	375	Fran	+1087356202005		rahg8@example.com			
INHOUSE		iva-gerente-ih	2024070512130470833	INFORMAÇÃO	Comercial	05/07/2024 12:13:04	05/07/2024 12:14:21	05/07/2024 12:14:28	69	5	9	83	0	0	0	0	83	Fran	+5339011596847		7eqmm@example.com			
INHOUSE		iva-gerente-ih	2024070512251870834	ELOGIO	Comercial	05/07/2024 12:25:18	11/07/2024 09:51:57	11/07/2024 09:52:02	559653	7	6	559666	0	0	0	0	559666	Graça	+0319012734884		s0xqr@test.com			
INHOUSE		iva-gerente-ih	2024070514283270835	ELOGIO	Comercial	05/07/2024 14:28:32	11/07/2024 09:52:04	11/07/2024 09:52:09	552217	48	7	552272	0	0	0	0	552272	Fran	+6716250382668		j6fa5@sample.org			
INHOUSE		iva-gerente-ih	2024070815421370836	ELOGIO	Comercial	08/07/2024 15:42:13	11/07/2024 09:52:12	11/07/2024 09:52:17	288823	3	6	288832	0	0	0	0	288832	Carlos	+7468182991351		8iicj@sample.org			

INHOUSE		Ingrid	2024071114304570871	ELOGIO	Fale Conosco	11/07/2024 14:30:45		11/07/2024 14:31:23	1	37	0	38	0	0	0	0	38	Graça	+5490678320796		bdnay@test.com			
INHOUSE		iva-atendente-ih	2024071114342470872	ELOGIO	Fale Conosco	11/07/2024 14:34:24	11/07/2024 15:01:25	11/07/2024 15:01:52	1617	3	28	1648	0	0	0	0	1648	Graça	+4981369263716		ff40i@sample.org			
INHOUSE		iva-atendente-ih	2024071114350770873	JKL	Fale Conosco	11/07/2024 14:35:07	11/07/2024 15:01:25	11/07/2024 15:02:00	1574	3	36	1613	0	0	0	0	1613	David	+3514294234335		79k6q@sample.org			
INHOUSE		Tati Atendente IH	2024071114371870874		Fale Conosco	11/07/2024 14:37:18	11/07/2024 14:37:50	11/07/2024 15:39:03	29	1949	1726	3704	0	0	0	0	3704	Eva	+1342215787250		o58km@example.com			
INHOUSE		Tati Atendente IH	2024071114380170875	RECLAMAÇÃO	Fale Conosco	11/07/2024 14:38:01	11/07/2024 14:38:22	11/07/2024 14:40:47	17	3	146	166	0	0	0	0	166	Eva	+3926673445010		8ssrk@test.com			
INHOUSE		iva-atendente-ih	2024071114395370876	ELOGIO	Comercial	11/07/2024 14:39:53	11/07/2024 15:01:25	11/07/2024 15:02:06	1288	3	42	1333	0	0	0	0	1333	Jose	+9732310458911		bhggp@example.com			
INHOUSE		iva-atendente-ih	2024071115023270877	INFORMAÇÃO	Comercial	11/07/2024 15:02:32	11/07/2024 15:02:37	11/07/2024 15:06:25	0	4	229	233	0	0	0	0	233	Graça	+3065319439656		pb0wk@sample.org			
INHOUSE		Tati Atendente IH	2024071115091270878	ELOGIO	Fale Conosco	11/07/2024 15:09:12	11/07/2024 15:09:18	11/07/2024 15:11:19	0	5	122	127	0	0	0	0	127	Alice	+6064628146664		qa7gy@example.com			
INHOUSE		Tati Atendente IH	2024071115092870879		Fale Conosco	11/07/2024 15:09:28	11/07/2024 15:09:33	12/07/2024 15:58:12	2	628	118107	118737	0	0	0	0	118737	Jose	+0434460371914		m1z31@test.com			
INHOUSE		Tati Atendente IH	2024071115094270880	ELOGIO	Fale Conosco	11/07/2024 15:09:42	11/07/2024 15:09:46	11/07/2024 15:10:33	1	3	47	51	0	0	0	0	51	Carlos	+4734924754774		6rlli@sample.org			
INHOUSE		Tati Atendente IH	2024071115100570881		Fale Conosco	11/07/2024 15:10:05	11/07/2024 15:10:34	12/07/2024 15:58:03	26	654	118046	118726	0	0	0	0	118726	David	+9602362589264		togkf@sample.org			
INHOUSE		iva-atendente-ih	2024071115105070882	JKL	Comercial	11/07/2024 15:10:50	11/07/2024 15:10:56	11/07/2024 15:11:22	1	5	26	32	0	0	0	0	32	Carlos	+2205208955725		jsztx@sample.org			

INHOUSE		Tati Gerente	2024071216465970915	JKL	Distribuidores	12/07/2024 16:46:59	12/07/2024 16:47:37	15/07/2024 10:10:16	34	4	284903	284941	0	0	0	0	284941	Carlos	+2951362525621	m2ujf@test.com			
INHOUSE		Tati Atendente	2024071216474570916	ABC	Distribuidores	12/07/2024 16:47:45	12/07/2024 16:48:33	15/07/2024 10:10:08	42	6	284847	284895	0	0	0	0	284895	Graça	+4987595649987	qu1ga@test.com			
INHOUSE		Tati Atendente	2024071216482870917		Distribuidores	12/07/2024 16:48:28	12/07/2024 16:48:33	12/07/2024 17:04:02	2	650	282	934	0	0	0	0	934	Jose	+8020745468208	mhvv7@sample.org			
INHOUSE		Tati Atendente	2024071216485370918	ABC	Distribuidores	12/07/2024 16:48:53	12/07/2024 16:49:01	15/07/2024 10:10:02	2	5	284820	284827	0	0	0	0	284827	David	+3476522806316	4g7t8@sample.org			
INHOUSE		Tati Atendente IH	2024071216492470919	ABC	Distribuidores	12/07/2024 16:49:24	12/07/2024 16:50:07	15/07/2024 10:09:56	39	4	284753	284796	0	0	0	0	284796	Carlos	+4102103296683	ufosw@example.com			
INHOUSE		Tati Atendente IH	2024071216503070920		Distribuidores	12/07/2024 16:50:30	12/07/2024 16:50:36	12/07/2024 17:03:00	0	607	143	750	0	0	0	0	750	David	+2782849997690	mabdt@example.com			
INHOUSE		Tati Atendente IH	2024071216513570921		Produtos	12/07/2024 16:51:35	12/07/2024 16:52:58	12/07/2024 17:04:00	80	660	4	744	0	0	0	0	744	Alice	+4287073045027	f35k5@sample.org			
INHOUSE	Parceiro	Tati Atendente IH	2024071216514970922		Produtos	12/07/2024 16:51:49	12/07/2024 16:53:02	12/07/2024 17:04:01	66	661	5	732	0	0	0	0	732	Tatiane Teste	5513997479055	tcsilva@inhouse.com.br			
INHOUSE		Tati Atendente	2024071216523070923		Fale Conosco	12/07/2024 16:52:30	12/07/2024 16:53:15	12/07/2024 17:05:01	31	637	82	750	0	0	0	0	750	Eva	+5823605983865	f7exq@sample.org			
INHOUSE		Tati Atendente	2024071216540470924	JKL	Fale Conosco	12/07/2024 16:54:04	12/07/2024 16:54:33	15/07/2024 10:09:48	18	9	284488	284515	0	0	0	0	284515	Graça	+9844736380597	75fc9@sample.org			
INHOUSE		iva-atendente-ih	2024071508080170925	INFORMAÇÃO	Comercial	15/07/2024 08:08:01	15/07/2024 10:12:57	15/07/2024 10:13:50	7486	8	55	7549	0	0	0	0	7549	Jose	+3379773650899	xra8m@test.com			
INHOUSE		iva-atendente-ih	2024071509423370926	Outro	dept-iva-atendente-ih	15/07/2024 09:42:33	15/07/2024 10:12:57	15/07/2024 10:13:44	1750	72	49	1871	0	0	0	0	1871	Alice	+4351424743257	a60kg@sample.org			
INHOUSE		iva-atendente-ih	2024071509554170927	ABC	dept-iva-atendente-ih	15/07/2024 09:55:41	15/07/2024 10:12:57	15/07/2024 10:13:37	963	70	42	1075	0	0	0	0	1075	Jose	+3762981104819	pq6fl@test.com			
INHOUSE		iva-gerente-ih	2024071510202170928	INFORMAÇÃO	dept-iva-atendente-ih	15/07/2024 10:20:21	15/07/2024 10:40:22	15/07/2024 10:40:27	1132	67	7	1206	0	0	0	0	1206	Fran	+7559452009633	hipv6@sample.org			

